

Prompt and Greetings for NEC CONNECT or ENGAGE

Many of the prompts or greeting require a recording to be uploaded. This does not require a professional recording company and can be done by someone in your company. There are many free programs available. Audacity is a free program. The one American Telephone uses is WavePad by NCH Software. This program does provide a free trial but does require a purchase for commercial use.

Below are screenshots for both WavePad and Audacity.

Required Items:

Good headset or microphone for recording
Software program to record and edit

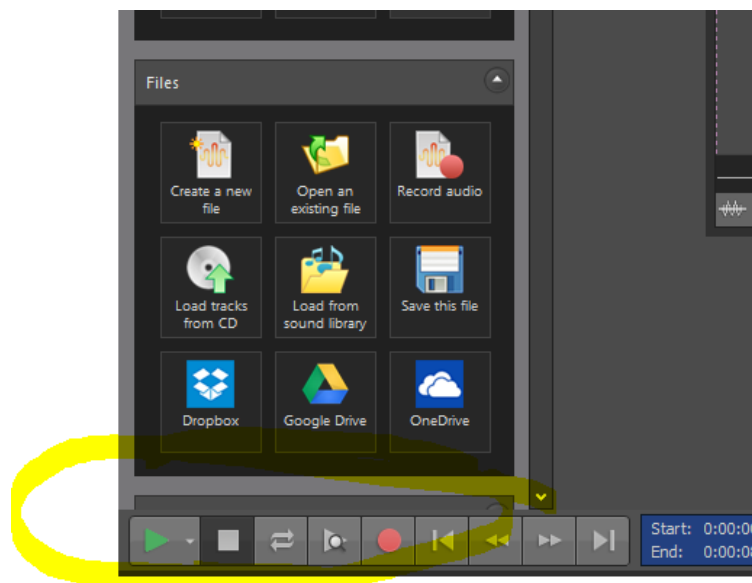
Recommended format:

.wav
16 MB Maximum
Mono 16000 Hz
8 bits

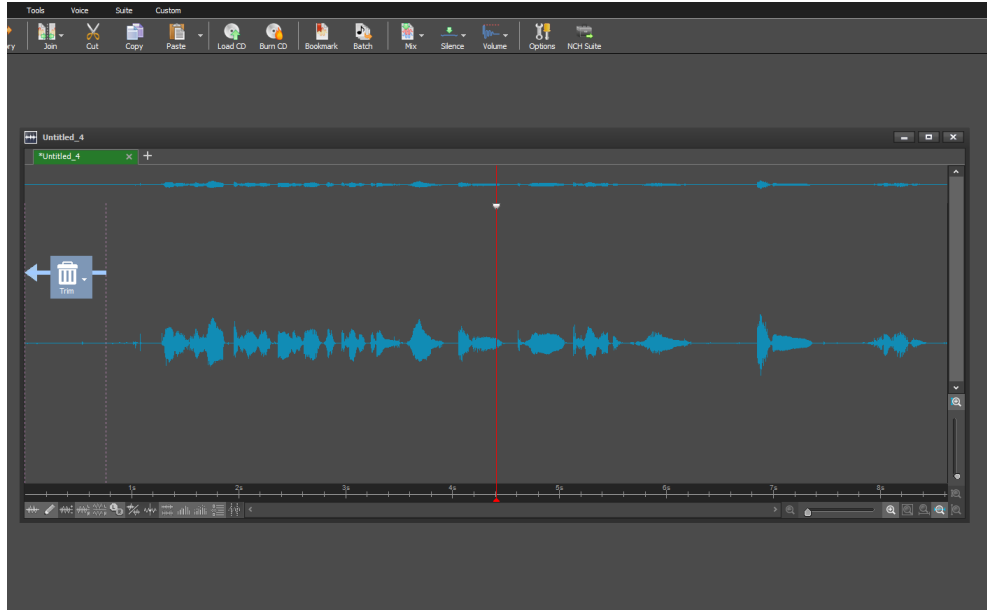
WavePad by NCH Software

[Audio Editing Software. Sound, Music, Voice & MP3 Editor. Best Audio Editor for 2022. \(nch.com.au\)](http://nch.com.au)

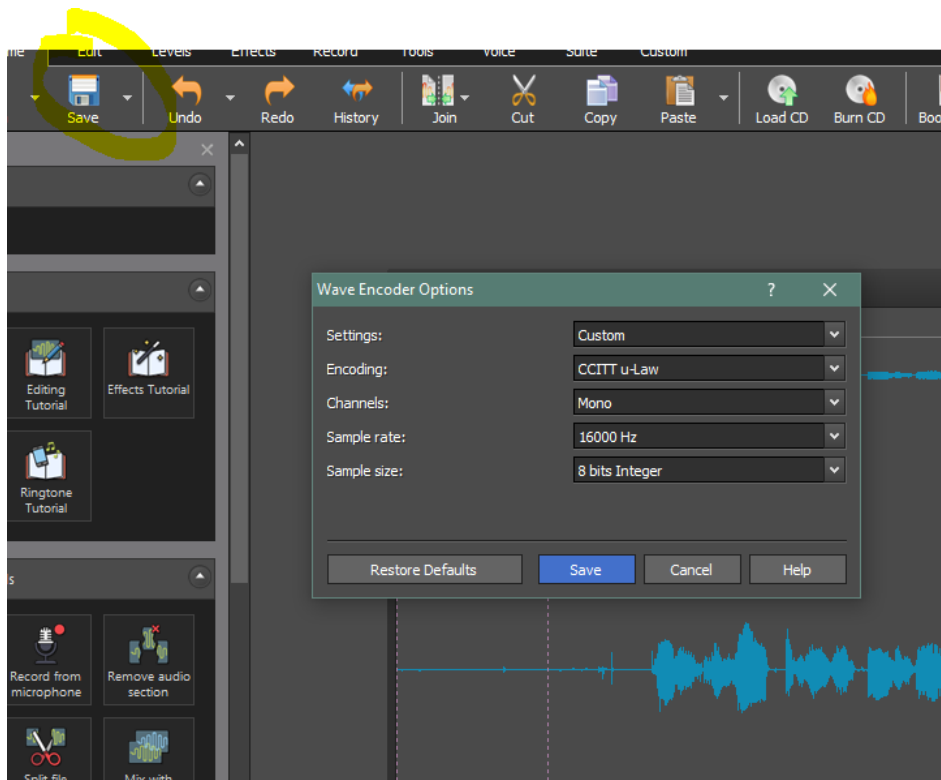
Record & Listen



Modify – If Required (for example...remove or add silence)



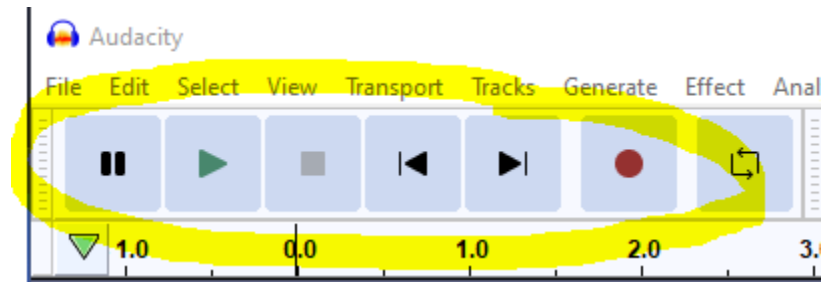
Save



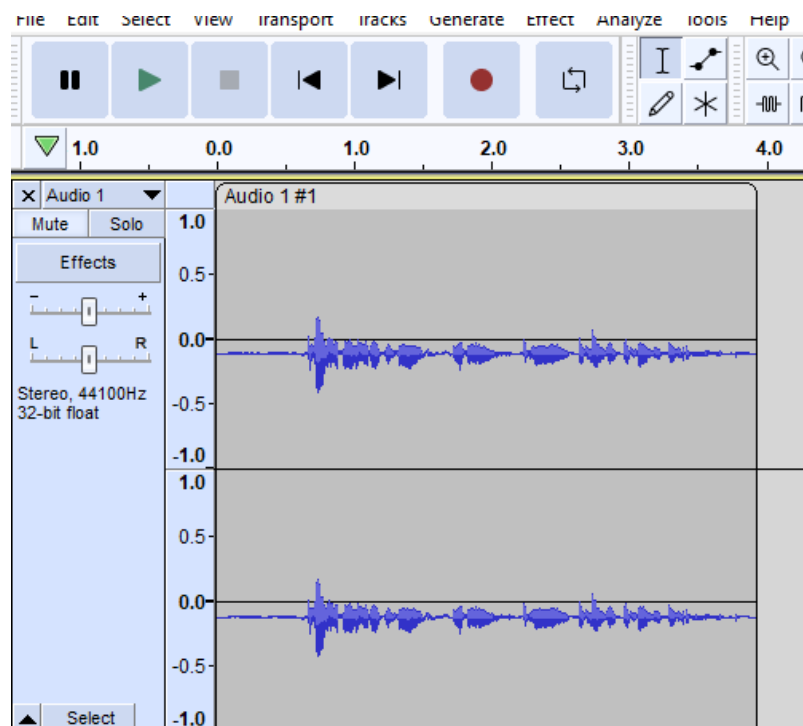
Audacity

[Audacity® | Free, open source, cross-platform audio software for multi-track recording and editing. \(audacityteam.org\)](http://audacityteam.org)

Record & Listen



Modify – If Required (for example...remove or add silence)



Save

